ROBERT NG'ETHE KIMIRI

IT SUPPORT | SYSTEMS ADMINISTRATION | ICT OPERATIONS

Phone: +254 724 918 824
Email: robertngethekimiri@gmail.com
Nationality: Kenyan
Passport: Available
Driving Licence: Class BCE

PROFESSIONAL PROFILE

ICT professional with practical experience in IT systems support, Linux server management, cloud hosting, network troubleshooting, computer hardware and software, website administration and database maintenance. Experienced in MySQL/phpMyAdmin, website security, backups and recovery, CCTV surveillance and Access Control Systems. Adaptable, dependable and willing to learn new technologies.

WORK EXPERIENCE

Systems Support Officer
Tenders Platform Limited | March 2022 – September 2026

- Manage Cloud hosting, Linux servers and website operations.
- Administer and maintain websites and databases using MySQL/phpMyAdmin.
- Perform data backups, recovery and website security checks.
- Troubleshoot server, website, hardware and software issues.
- Support day-to-day IT operations and maintain platform availability.

IT Support Intern
Metropolitan National SACCO Ltd | August 2016 – December 2016

- Gained practical experience in systems administration and network troubleshooting.
- Worked with information systems operating within a Wide Area Network (WAN).
- Gained experience with CCTV surveillance and electronic Access Control Systems.
- Received a written recommendation for diligent performance and satisfactory work.

IT Intern / Computer Trainer
Petanns Institute of Advanced Driving and Business Studies | September 2015 – November 2015

- Taught computer applications and computerized accounting.

- Provided graphic design training.
- Taught theoretical driving concepts.
- Assisted with computer training and IT department activities.

EDUCATION AND QUALIFICATIONS

Diploma in Information Communication Technology - Nairobi Technical Training Institute.

Certificate of Achievement in Graphic Design
Nairobi Institute of Business Studies | October 2014

Certificate in Computer Application Packages
Sunstar College | January 2013 – June 2013

TECHNICAL SKILLS

- Hardware: Computer hardware troubleshooting, RAM/HDD/SSD replacement and operating system installation.
- Software: Software installation, configuration and troubleshooting.
- Systems: Linux server management, Alibaba Cloud and systems administration.
- Networking: Basic network configuration, troubleshooting and WAN environments.
- Web and databases: Joomla, MySQL, phpMyAdmin, backups and recovery.
- Security systems: CCTV surveillance and Access Control Systems.
- General IT: Technical support, problem-solving and computer training.

ADDITIONAL QUALIFICATION

Kenyan driving licence — Class BCE.

REFEREES

Available upon request.