



Anamaria Gonzalez Rico

Passport: BD154079

Date of birth: 14/04/1998

Place of birth: Medellín, Colombia

Nationality: Colombian

Gender: Female

CONTACT

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europass

ABOUT ME

I'm a positive, hardworking, and caring person with a creative side. I enjoy cooking, art, and working in service roles where I can make others feel comfortable and happy. I adapt easily, learn quickly, and always bring good energy to my work.

WORK EXPERIENCE

● **Banco Santander** Medellín , Colombia

Credit adviser

04/07/2023 – Current

- Advise clients on financial and credit products, focusing on microloans and personal financing.
- Evaluate customer profiles and assist with documentation for credit approval.
- Ensure compliance with financial regulations and maintain accurate records in the system.
- Provide personalized service, improving customer satisfaction and retention.
- Contributed to sales goals through proactive client follow-up and service excellence.

● **Más Motos Más Repuestos** Medellín , Colombia

Sales assistant

01/12/2021 – 01/11/2022

- Managed direct motorcycle and spare parts sales to individual clients and small businesses.
- Provided expert advice on models, features, and financing options.
- Prepared sales quotations, handled documentation, and processed credit requests.
- Collaborated with the service team to ensure customer satisfaction after purchase.
- Achieved consistent monthly sales targets and maintained long-term client relationships.

● **Ron Viejo de Caldas** Medellín, Colombia

Promotions demonstrator

01/07/2016 – 01/05/2021

1. Promoted and sold premium beverages in retail stores, supermarkets, and events.
- Conducted tastings and provided product information to attract new customers.
 - Assisted in merchandising and ensured high visual standards for brand displays.
 - Supported marketing campaigns, increasing regional brand visibility.

EDUCATION AND TRAINING

● **14/10/2025** Medellín , Colombia

Food Handling Certificate SENA

Food hygiene and sanitation
Safe storage and temperature control
Prevention of foodborne illnesses
Cleaning and disinfection procedures
Personal hygiene and contamination control

Website <https://portal.senasofiaplus.edu.co/> | **Field of study** Hotel, restaurants and catering , Health and welfare

01/01/2025 – CURRENT Medellin , Colombia

Cooking Courses (non-degree programs) Comfama

- Food preparation and basic cooking techniques
- Hygiene and safety in the kitchen
- Menu planning and portion control
- Colombian and international cuisine
- Teamwork in kitchen environments

Website <https://www.comfama.com/> | **Field of study** Hotel, restaurants and catering

01/02/2018 – CURRENT Medellin , Colombia

Health Information Systems Management University of Antioquia

Health data management and medical records
Hospital information systems
Health statistics and epidemiology
Public health management
Administrative processes in health institutions
Introduction to medical informatics

Website <https://www.udea.edu.co/wps/portal/udea/web/inicio> | **Field of study** Health not further defined , Inter-disciplinary programmes and qualifications involving business, administration and law , Inter-disciplinary programmes and qualifications involving Information and Communication Technologies (ICTs)

01/01/2013 – 01/12/2014 Medellin , Colombia

Technical Degree in Recreation SENA

Event and leisure activity planning
Group dynamics and recreational programming
Physical education and wellness activities
Creative expression through art, music, and games
Safety and first aid in recreational environments
Customer service and teamwork

Website <https://portal.senasofiaplus.edu.co/> | **Field of study** Health and welfare not further defined , Sports , Travel, tourism and leisure , Education

01/02/2013 – 30/11/2014 Medellin, Colombia

High School Technical Program in Health SENA

Basic human anatomy and physiology
Health promotion and disease prevention
Patient care and hygiene practices
First aid and emergency procedures
Ethical principles in healthcare

Website <https://portal.senasofiaplus.edu.co/> | **Field of study** Health and welfare not further defined

LANGUAGE SKILLS

MOTHER TONGUE(S): Spanish

Other language(s):

English

Listening A2

Spoken production A2

Reading A2

Spoken interaction A2

Writing A2

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

SKILLS

Time management | Cleaning | Stock and inventory control | Table setting and serving standards | food | use cooking techniques | Cooking meats, fish, vegetables, soups and other hot food products | cook sauce products | Food preparation | Food hygiene | Customer service | multitasking | organization | event support | Team collaboration | attention to detail | guest relations | Good Cook | recreation activities

DRIVING LICENCE

● **Driving Licence:** A2

HOBBIES AND INTERESTS

● **Hobbies and interests**

I enjoy cooking, painting, and sculpture, as well as exploring nature and swimming.

I love listening to music, dancing and discovering new cultural expressions.

I have completed short courses in cooking, painting, and sculpture, which have strengthened my creativity and manual skills.