

# Mahmoud Aziz

## **Contact**

**Adress** Luxor

**Phone** +201060767432

**E-mail** zgzcmahmoudaziz610@gmail.co m

## **Skills**

**Travel Coordination** 

Policy and procedure adherence

Reservations management

**Cash Handling** 

# Languages

English

Upper intermediate (B2)

German

Intermediate (B1)

Arabic

Bilingual or Proficient (C2)

Versatile hospitality professional with a proven track record at Alhambra Hotel, adept in travel coordination and policy adherence. Excelled in roles from Waiter to Receptionist, demonstrating exceptional cash handling skills and a commitment to enhancing guest satisfaction. Achieved a significant improvement in reservations management, showcasing both hard and soft skills.

# **Work History**

# **Hotel Manager**

Alhambra-hotel

#### **Accountant**

Alhambra-hotel

#### Marketer

Alhambra-hotel

#### Waiter

Three-Corners-Fayrouz-Plaza-Beach-Resort

# Receptionist

Alhambra-hotel

### **Education**

88%: Accounting, Economics, Marketing,

#### **Commercial Law A**

Elshahed Hassan Mohamed Jalal-Luxor West Seide Alaizba Bridge