

JOBY UJ

Uppuvettil House, Narikkund Post, Ambalavayal, Wayanad

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Professional Summary

Dedicated and detail-oriented hospitality professional with 2+ years of experience in housekeeping and resort cleaning operations. Skilled in maintaining hygiene standards, guest satisfaction, and workplace safety. Strong background in customer handling, problem solving, and human resource management. Seeking to contribute expertise in hospitality operations or HR roles to a dynamic organization.

Experience

Cloud Wayne Resorts, Wayanad

Cleaning Staff (Apr 2025 – Present)

- Maintain high cleanliness and hygiene standards across guest rooms and public areas.
- Ensure compliance with health and safety protocols to provide a safe environment for guests.
- Support resort operations by collaborating with housekeeping and guest service teams.

Issac's Hotel Regency, Wayanad

Cleaning Staff (Jan 2023 – Mar 2025)

- Delivered consistent and high-quality housekeeping services over two years.
- Contributed to a positive guest experience by maintaining a clean, safe, and welcoming environment.
- Recognized by supervisors for reliability and teamwork.

Education

Bangalore North University

BBA Aviation (Specialized in Human Resource and Management)

2022 | 75%

Government Higher Secondary School, Ambalavayal

Plus Two (Bio Science)

2019 | 62%

Government High School, Nellarchal

SSLC

2017 | 83%

Core Skills

- Hospitality & Customer Service: Housekeeping & Hygiene Standards, Guest Relations & Customer Handling, Time Management & Adaptability, Teamwork & Reliability
- Human Resource & Administration: HR Management Principles, Decision Making & Problem Solving, Employee Support & Coordination
- Technical Skills: MS Word, MS Excel
- Languages: English (Good written and spoken), Hindi, Tamil, Malayalam

Hobbies

- Watching movies
- Playing games