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Donji 46, Rožat Dubrovnik

Croatia

EDUCATION

Bachelor of Science in Industrial Technology

Mariano Marcos State University
2013-2018

Banna National High School

Secondary Education
2009-2013

Nagpatayan Elementary School

Elementary Education
2003-2009

SKILLS

- Room cleaning and maintenance
- Linen and towel management
- Bathroom Sanitization
- Attention to detail
- Guest interaction and service
- Inventory control
- Time management and efficiency
- Adherence to safety and cleanliness standards
- Team-oriented

PRINCESS CALIFLORES

Room Attendant



Profile

Versatile and dedicated professional with a proven track record in maintaining the highest standards of cleanliness and service excellence as a Room attendant at Playa Tropical Resort Hotel since April 2022. Renowned for excellent communication skills with both guests and staff, remarkable problem solving skills and equitably to ensure satisfied customers and staff.



Seminars and Trainings

2017

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Java Hotel

On-the-Job Training

2018

- Assisted numerous guests check ins and outs while delivering excellent customer service.
- Worked in a team environment and implemented systems to organize the communication between coworkers to enhance productivity as a team.

2019

Occupational Safety and Health Training

Safety Officer 1

- Equipped with basic knowledge and skills on identifying safety health and environmental hazards.
- Knowledgeable on the basic concepts and principles of occupational safety.



APRIL 2022

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APRIL 2024

APRIL 2025

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PRESENT

Work Experience

Playa Tropical Resort Hotel

Room Attendant

Adriatic Hotel (Hotel Excelsior)

Room Attendant

- Cleaned and maintained guest rooms, ensuring cleanliness, organization and adherence to hotel standards.
- Managed linen and towel supplies, ensuring availability and cleanliness for guest use.
- Ensured proper sanitization of bathrooms, replenishing toiletries and maintaining hygiene standards.
- Prepared rooms for guest arrival, ensuring amenities were properly stocked and conducting thorough inspections before guest check-ins.
- Assisted guests with requests and inquiries, ensuring a comfortable and enjoyable stay experience.
- Managed inventory of cleaning supplies and amenities, ensuring adequate stock levels and reporting shortages.
- Worked collaboratively with the housekeeping team, coordinating tasks and maintaining a clean and organized work environment.