



Azmera Teshale

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ABOUT ME

I am a dedicated and skilled IT professional with over 7 years of experience in **database administration**, specializing in **Oracle**. I hold a **Bache** and have continuously improved my skills through training from **Oracle, English**, and currently learning **German** to support my goal of working in Germany. I am passionate about reliable data systems, secure technology, and making a positive impact through my work.

WORK EXPERIENCE

 **ETHIOPIAN MINISTRY OF REVENUE** – ADDIS ABABA, ETHIOPIA

ORACLE DATABASE INSTALLATION – 09/03/2020 – 18/07/2022

 **Database Administrator**

Ethiopian Ministry of Revenue, Addis Ababa, Ethiopia

March 2020 – July 2022

Main activities and responsibilities:

- Administered and maintained **Oracle databases** supporting the Ministry's core tax and revenue systems.
- Performed daily monitoring, health checks, and backup/recovery procedures using **RMAN**.
- Supported the **design and implementation of secure data structures** for taxpayer information and revenue records.
- Managed **user access controls, roles, and privileges** to maintain data confidentiality and integrity.
- Assisted in **data migration and integration** between systems during national tax reform projects.
- Developed and optimized **SQL and PL/SQL scripts** for data retrieval, reporting, and troubleshooting.
- Provided **technical support** during system upgrades and national rollouts.
- Participated in audits and ensured compliance with national data handling and security standards.
- Collaborated with IT and finance teams to ensure reliable and secure database environments for real-time transactions.

 **HIBRET BANK** – ADDIS ABABA, ETHIOPIA

Business or Sector Financial and insurance activities | **Department** Database Administration | **Email** info@hibretbank.com.et |

Website <https://www.hibretbank.com.et>

DATABASE ADMINISTRATOR – 04/08/2022 – CURRENT

 **Database Administration Officer I**

Hibret Bank, Addis Ababa, Ethiopia

May 1, 2025 – Present

Main activities and responsibilities:

- Administer Oracle and MS SQL Server databases to ensure high availability, performance, and security.
- Implement and manage **Oracle Data Guard** and **Oracle RAC** for data replication and disaster recovery.
- Perform **RMAN backup and recovery**, as well as cloning and database restoration.
- Monitor system performance and conduct tuning of **SQL and PL/SQL** queries.
- Conduct regular database health checks and apply patches and upgrades.
- Manage **user roles and privileges**, ensuring data integrity and compliance with security policies.
- Work closely with application and system teams to resolve incidents and database-related issues.
- Provide technical documentation for database procedures, configurations, and recovery plans.

 **Associate Database Officer**

Hibret Bank, Addis Ababa, Ethiopia

August 4, 2022 – April 30, 2025

Main activities and responsibilities:

- Supported daily operation of Oracle and SQL Server databases across production and test environments.
- Assisted in **database installations**, configurations, and updates.
- Monitored database performance and responded to issues affecting data availability and reliability.
- Supported **data migration, exports/imports**, and schema changes during system implementations.
- Conducted **basic performance tuning** and optimized queries for better application interaction.
- Generated and analyzed reports for system status, capacity, and user activity.
- Participated in audits by ensuring accurate logging and access control for database systems.
- Collaborated with IT infrastructure and security teams to maintain compliance and system stability.

 **ADDIS ABABA HOUSING DEVELOPEMNT OFFICE** – ADDIS ABABA, ETHIOPIA

Business or Sector Administrative and support service activities | **Department** Information Technology |

Email addisdesignandconstruction@gmail.com | **Website** <https://cityaddisababa.gov.et>

DATABASE OFFICER – 09/12/2015 – 09/03/2020

Database Officer

Addis Ababa Housing Development Office, Addis Ababa, Ethiopia

December 2015 – March 2020

Main activities and responsibilities:

- Managed and maintained the **housing information system database**, ensuring data accuracy and system availability.
- Performed regular **data backups, restoration, and recovery** procedures to prevent data loss.
- Handled **data entry verification, cleanup, and migration** to support system transitions and upgrades.
- Developed and executed **SQL queries and reports** for housing allocation, registration, and beneficiary follow-up.
- Provided **technical support** to users and trained staff on system access, data input standards, and reporting tools.
- Implemented **security controls** for safeguarding sensitive beneficiary and housing data.
- Coordinated with developers and administrators to improve **data workflows** and resolve system issues.
- Ensured database activities aligned with government policies, procedures, and audit requirements.
- Contributed to **digital transformation initiatives** aimed at modernizing housing data management processes.

● EDUCATION AND TRAINING

15/09/2012 – 02/07/2015 Dessie, Ethiopia

BACHLORE DEGREE Wollo University

Bachelor's Thesis Project

Title: *Online By*

Education Wollo University

Degree: Bachelor of Science in Information Technology

Completion Year: 2015

Project Summary:

The **Online By** tailored for **Dessie Referral Ho** to improve the efficiency and accuracy of patient-related processes. The system aimed to streamline **patient registration, medical record keeping, appointment scheduling, and staff coordination** in a secure and user-friendly digital environment.

Key Compone

- **Occupational Techniques (System Design & Development):**
 - Developed core features for managing patient data, doctor assignments, and treatment history.
 - Designed interactive interfaces for admin, doctors, and reception using **PHP, HTML, and MySQL**.
- **Science Applied to Health and Systems:**
 - Addressed the **sensitivity of medical data** by integrating access control and secure storage techniques.
 - Considered **data hygiene principles** to ensure accurate and clean patient records.
- **Occupational Technology (Basic Principles, Safety, and Maintenance):**
 - Applied **IT system safety principles** to protect personal health information (PHI) from unauthorized access.
 - Focused on **system reliability and backup mechanisms** for at
 - Designed the system with an understanding of the **legal, economic, and social importance** of effective healthcare delivery.
 - Considered **public service impact** and administrative efficiency for healthcare professionals.

Project Outcome:

The prototype demonstrated how digital tools could significantly reduce **paperwork, queue times, and medical error**, while improving the overall coordination and **which** at the hospital level.

Website <https://wu.edu.et> | **Field of study** Information and communication technologies not elsewhere classified |

Final grade 3.2 | **Level in EQF** EQF level 2 | **National classification** NQF Level:The Grade: B Project Sum The |

Type of credits Industrial Project I AND II | **Number of credits** 6 |

Thesis Online Patient Management System for Dessie Referral Hospital

11/11/2021 – 16/11/2021 Addis Ababa, Ethiopia

ORACLE DATABASE ADMINISTRATION TRAININGS Oracle University

training and certifications both in online and organization offered
Oracle Database Administration (12c and 19c)
SQL and PL/SQL development
RMAN backup and recovery techniques
Oracle Data Guard and Oracle RAC configuration
Microsoft SQL Server database management
Database performance tuning and optimization
Databa
Linux and Windows Server administration
BI (Business Intelligence) configuration and reporting
Database security and user access control
SQL query writing and data manipulation
Data migration, import/export, and cloning
Shell scripting (Windows & basic Linux)
WebdevEdit
System documentation and technical reporting
IT troubleshooting and incident resolution
Knowledge of hygiene and data security in healthcare IT
Familiarity with business, legal, and social aspects of public service delivery
Strong understanding of data integrity, audit compliance, and system availability

Website <https://www.oracle.com › education> | **Field of study** Database and network design and administration |

Final grade Cetefication | **Level in EQF** EQF level 1 | **Thesis** practicing

● **LANGUAGE SKILLS**

Mother tongue(s): **AMHARIC**

Other language(s):

	UNDERSTANDING		SPEAKING		WRITING
	Listening	Reading	Spoken production	Spoken interaction	
ENGLISH	B2	C1	B1	B2	
GERMAN	A1	A1	A1	A1	

Levels: A1 and A2: Basic user; B1 and B2: Independent user; C1 and C2: Proficient user

● **SKILLS**

administer ICT system | perform backups | use back-up and recovery tools | use scripting programming | database management systems | SQL Server | database development tools | system backup best practice | query languages | Microsoft Access

● **HOBBIES AND INTERESTS**

Technology

I enjoy exploring new technologies, especially in the field of database administration and cloud systems. I actively engage in continuous learning through online platforms and share knowledge by teaching beginners. My passion for technology drives me to stay updated, create educational content, and apply innovative solutions in real-world settings.

- **VOLUNTEERING**

15/07/2022 – 16/07/2022 Addis Ababa

Youth Education

I am actively involved in volunteer activities focused on youth education and digital literacy. I enjoy sharing my IT knowledge through SkillUp training sessions and community programs, helping others improve their skills and access better opportunities.

- **FORESTATION**

19/08/2023 – 22/08/2023

Greenlegacy in Ethiopia

I actively support the Green Legacy Initiative in Ethiopia, which focuses on large-scale tree planting to combat climate change and promote environmental sustainability. Through this involvement, I contribute to preserving natural resources and raising awareness about the importance of reforestation and ecological balance.