

## **Esterlina Guadalupe Lezama Mondoy**

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(505) 8524 3363

Managua, Nicaragua

### **Professional Profile**

Detail-oriented and responsible Housekeeper with proven ability to maintain high standards of cleanliness, order, and sanitation in diverse environments. Strong communication and teamwork skills combined with adaptability and a strong work ethic. Experienced in customer service and working under pressure to meet established objectives. Eager to learn and quick to adapt to new cleaning protocols and multicultural teams. Available for international relocation and flexible shifts. Intermediate English (B1) and basic German (A1.1).

### **Key Skills**

- Attention to detail and adherence to cleaning protocols
- Room preparation and sanitation standards compliance
- Teamwork and effective communication across multicultural teams
- Adaptability and willingness to learn new tasks quickly
- Time management and ability to work under pressure
- Customer service orientation and problem-solving skills
- Reliability, punctuality, and strong work ethic

### **Relevant Experience**

- Organized and maintained clean, orderly workspaces, ensuring compliance with internal standards and cleaning protocols.
- Collaborated with diverse teams to meet deadlines and quality standards under pressure.
- Delivered friendly and solution-oriented customer service, responding promptly to immediate needs.

### **Education**

Bachelor's Degree in Public Accounting and Auditing

Master's Degree Online in Digital Transformation (in progress)

### **Additional Information**

Available for international relocation and immediate integration into multicultural work environments.