



Kehinde Funmilayo Olaniyi

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Objective

Dependable and hardworking cleaner with 3 years of experience cleaning hotel guest rooms and common areas creating a welcoming atmosphere and exceeding guest and hotel expectations. Extensive experience in vacuuming, mopping, polishing and maintaining the general upkeep of all areas of the hotel

Experience

- Intercontinental Hotel, Muscat Oman** 2022 - 2024
Cleaner
 - Cleaning assigned rooms
 - Cleaned rooms from back and front giving attention to details including pressing pillow and using mist to settle bedding wrinkles resulting in a check in complaint from guest
 - Cleaned hotel rooms and restrooms carried items towels, toilet items and cleaning supplies to hotel rooms empties waste baskets and ashtrays
 - Service guest bedrooms to an exceptional standard including hoovering, polishing replacing linens and cleaning bathrooms areas
 - Dusted and mopped all hard surfaces
 - Cleaned all areas of the hotel using a range of tools including floor buffers vacuum cleaners and carpet shampooers
 - Completed deep cleaning of various areas of the hotel including the guest room storage area, toilets laundry and public area
 - Managed customer complaints to resolution, ensuring a satisfactory outcome
 - Completed a regular stock check and ordered cleaning materials as required
 - Ensure all cleaning equipment is maintained and stored away safely when not in use
 - Manage guest requests in a timely and efficient manner
 - Dispose of rubbish in the appropriate area ready for collection by the waste company
 - Replace guest amenities including essential toiletries and breakfast items
- Muscat Cleaning Service** 2021 - 2022
Housekeeper
 - Thoroughly scrubbed and cleaned bathroom fixtures and partitions
 - Changed bed lines and collected soiled linen for cleaning
 - Dusted picture frames and wall hanging with a cloth
 - Collected trash and moved garbage can from the kitchen area to pick up station
- Starbucks Company, Muscat Oman** 2018 - 2020
Barista
 - Prepare and serve hot and cold beverages such as coffee and espresso drinks blended coffees
 - Discover and respond to customer needs
 - Follow health safety and sanitation guidelines for all Products
 - Brushing and mopping the floor at the beginning and the end of the shift
 - Sanitize Table and Chairs inside and outside the cafe
 - Wash and clean mugs and plates
 - Cleaned and sanitized the work area, utensils equipment and seating area
 - Assist manager with monthly inventory
 - Take orders, and receive payments
 - Accounting for sales and balancing drawer at the beginning and the end of the shift
- Manpower Muscat Oman** Feb 2017 - Nov 2017

Domestic Helper

- Perform routine housekeeping duties
- Planned meals, cost and ordered supplies
- Maintained laundry and laundry room stored chemicals
- Maintain floor and carpet
- Performed cleaning tasks in the home area kitchen utensils oven, stove and blender after use
- Provided services to run errands
- Completed deep cleaning of various areas of the house
- Customer Service follows health guidelines
- Clean house daily per the requirements of the clients
- Clean, sweep, mop, vacuum, and sanitize the stairway house, and food preparation
- Emptied waste bins and disposed of all trash and waste items from rooms

Education

- College of Technology esa oke, Nigeria
Higher National Diploma in Statistics

February 6, 2016

Skills

- Guest satisfaction
- Health and Safety regulations
- Complain Handling
- Teamwork
- Problem-solving
- Ensure overall cleanliness satisfaction
- Reliability and punctuality
- Strong written and verbal communication skills
- Honesty and integrity,
- Reliability and punctuality
- Great Communication Skills
- Attention to details
- The ability to follow instructions is crucial

Strength

- My strengths include my ability to multitask attention to detail and work speed I can keep up with and stay organised in a fast-paced work environment and I am also quick to adapt to new situations and am resilient not easily frustrated. Ability to work well under pressure